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To the Occupier

Flat 6

45 Comaught Square

LONDON

W2 2HL

Summer 2013

Dear Resident,

HYDE PARK CONCERTS 2013

Please be advised that there will be eight concerts taking place on the Parade Ground in Hyde Park this summer.

As you may already be aware, this July we will be working with our new partners AEG Live to deliver a unique and bespoke event - Barclaycard presents British Summer Time, Hyde Park. In September, the BBC Proms in the Park and Radio 2 Live will return to Hyde Park.

We will be working with our event delivery partners to minimise resident and park user disruption. However, during this time, The Royal Parks will have a dedicated free phone number: **0800 567 7079** should you have any concerns before, during and after these events.

If you require general information please refer to the event websites which are:

www.bst-hydepark.com

www.bbc.co.uk/proms/features/proms-in-the-park

Our dedicated number will be live from 1pm - 1pm on all British Summer Time (BST) and BBC Proms show days and from 9.30am - 5.30pm on non-show days (dates detailed overleaf). Outside of these times, and when the phone is in use, calls will be diverted to the voicemail and responded to by a Royal Parks representative at the earliest opportunity. When leaving a voicemail, please ensure that you clearly state your name, contact number and a brief description of your concern or feedback.

The Royal Parks is also working in close liaison with Westminster City Council's Environmental Health Department where calls and information will be shared. Together we will investigate any concerns raised and visit locations and premises as necessary. Please note all calls will be recorded.